



Booking rules and purchase conditions for accommodation

Kåranäs Gård / Holiday Village 2023

(Our booking and order rules exist for your sake and ours.)

Most of it is self-evident and some needs to exist purely legally. We always try to solve all situations in such a smooth and simple way for both you and us.)

When does my booking become binding?

No booking is valid without a booking number.

The booking is binding 3 days after the booking, then a partial payment of at least 20% of the rent (or the full rent) is paid.

Non-payment may result in cancellation. We always try to reach you before we make a cancellation.

When booking 30 days or later before arrival, the booking is binding at the time of booking.

When and how should I pay?

Partial payment of 20% must be paid 3 days after you receive a booking confirmation from us.

The remainder is paid no later than 30 days before arrival. When booking 30 days or less before arrival,

the entire rent must be paid within 3 days of the booking, no later than the day before arrival.

What happens if I don't pay on time? If you do not pay for the reservation on time, it is considered a cancellation from your side and then the rules for cancellation apply. We always try to reach you to hear if you want to keep your booking before we cancel.

Cancellation

Cancellation must be made in writing via e-mail office@semesterbyn.se.

Cancellation earlier than 30 days before arrival:

In case of cancellation earlier than 30 days before the agreed arrival, you pay the partial payment of 20% the rest will be refunded to you.

Cancellation later than 30 days before arrival:

In case of cancellation less than 30 days before the agreed arrival, you pay both the partial payment and 100% of the remaining rent.

We apply common sense, we try to find a solution that benefits both parties if problems would arise.

We can often have your booking taken over by another guest, especially during the high season. Get in touch as soon as a problem arises.

Change of booking

If you want to move your booking to another time in the same price period and year, there will be no charges.

Contact us to change your booking.

(under the condition that there is a vacant cabin to book) Does not apply to high season.

Cancellation protection

Most have cancellation protection via their home insurance or bank card, find out what applies to you.

Privacy policy (GDPR)

In connection with your booking, you agree that we store and use your data

personal data in our operations to fulfill the agreement with you. We store and process yours

personal data confidential in our booking system. Your data is never sold or passed on

on to third parties. According to the Personal Data Act, you have the right to receive the information we have registered about you. If it is incorrect, incomplete or irrelevant, you can request that information must be corrected or removed. In that case, contact us by e-mail.

The cottage Electricity consumption

Electricity consumption is included in the rent.

It is not permitted to charge an electric car / mobile home / caravan from the cabin / area's electrical outlet.

It is not permitted to plug in your own brought fans, lighting or other electrical equipment such as significantly affects electricity consumption.

In case of unauthorized charging, a fee of SEK 1,500 will be added and you will be liable for damages occurs on the electrical system or other equipment.

Cleaning at departure

Cleaning is included in the rent. The cabin must always be put in order and left in a well-kept condition.

This means rubbish must be taken out, the dishes must be washed and put in the cupboards, furniture that has been moved must be put back.

You always clean the fridge, stove/oven and microwave yourself, wipe up spills and messes, not included in the cleaning.

Pet hair is cleaned away by the pet owner, not included in the cleaning.

Unkept cabin or instructions not followed are charged SEK 1,500 (Rallarhuset SEK 2,000)

Damage to the accommodation

If damage to the accommodation or loss of furniture has occurred during the stay, the guest is obliged to report and replace this before departure. Semesterbyn has the right to subsequently demand compensation for incurred damages that were not notified at check-out.

The number of people in the cabin / house

The cabin may be used by the number of people for whom there are beds. If there are more of you unannounced people in the house than the number of beds, so an extra fee of SEK 700 / person / night is added.

We also have the right to reject an excess number of people.

The beds

Blanket and pillow included, bring your own bed linen and towels. All beds are single beds.

Bed linen must be used in the beds.

(Laundry is charged SEK 500 / bed if bed linen is not used or the mattress is heavily soiled.)

Lost house key

Lost house keys are charged SEK 600.

Parking and driving

Parking and driving on grassy areas and paved walkways in the Semesterbyn is not permitted.

We ask you to respect the speed limit in the area Max 30 km/h for everyone's comfort and security!

The pools

The gates to the pool area in the Holiday Village must be kept closed for everyone's safety.

Shoot off and on the roofs carefully! Do not kick or send the roofs away, but shoot them carefully and slowly! The pool roof must not be climbed on!

There are locking catches on the side of the roof sections. Loosen them when you open the roof. Solar oil is not allowed be used if you want to swim in the pool, (sunscreen works well) also be careful as it stains / stains bedding and mattresses if not properly showered off.

It is forbidden to access the pool's filters and cleaning hatches.

Only inflatable toys intended for pools may be used in the pool. Take balls and toys out of the pool when you have finished swimming, otherwise they can get stuck in the overflow drain and disrupt the function of the pool!

Close the pool covers if you are the last to leave and we will maintain the temperature!

Bathing, activities, loan / rental of equipment, boats and stay within the holiday village area and pool areas, playground etc. is at your own risk. Children are always the guardian's responsibility.

Sewer

Only toilet paper may be flushed down. No sanitary products or wipes, tops, large quantities fat or oil. Also applies to large amounts of toilet paper that are flushed down. For stops caused by negligence you will be charged a fee. If there is a blockage or the drain is running slowly, contact us immediately, don't wait until the next day or check out!

Smoking

Smoking is prohibited in the cabin / house, on the patio it is allowed.

Booked cabin and cabin number

Due to errors or other reasons, we may have to move your booking to another cabin. When moving, that is the same number of beds or more. If we change cabins, it does not incur any extra costs for you. No price reduction or right of cancellation as long as the cottage you have been moved to contains the same number of beds and facilities.

We will notify you before arrival if a move is necessary.

The boat

The boat is used at your own risk. 2 adult life jackets included.

The boat must be used carefully and responsibly. The boat must be moored and locked according to instructions.

The boat must be returned cleaned, possibly damage must be notified to us immediately.

The battery must be charged when you return the boat. Has damage to the boat occurred due to negligence or neglect, the guest is obliged to compensate this before departure.

Lost boat keys are charged SEK 300.

Lost / damaged life jacket SEK 500.

Damage to the boat must be notified to us immediately, do not wait until checkout.

Be careful with the electric motor and do not use it as support when jumping in and out of the boat.

A broken electric motor is charged with SEK 2,000. (motor mount SEK 600)

Boat is included in the rent April 15 - September 15.

Order rules

- Your obligations are to take care of the cabin and follow the rules of order, instructions and regulations that apply.
- Littering of the area is prohibited.
- Music and loud noises outdoors are not permitted after 23.00.

We see consideration for other residents as a matter of course. Music and loud noises indoors and outdoors are not allowed disturb other guests at any time.

- Access to paddocks and animals in the surroundings is prohibited.
- It is forbidden to pick flowers from plantations.
- Extra care and consideration must be taken in the pool area and instructions must be followed.

The agreement shall terminate with immediate effect if...

- Someone in your party behaves in a disruptive or threatening manner in or within the cottage area or not follows the rules of procedure, instructions and regulations that apply.
- If the cabin is used for an unintended purpose.

If the agreement terminate due to the above-mentioned cases, you and your party must immediately move from the cottage and you are not entitled to recover any part of the rental amount.

Pets

Pets may not stay in furniture and beds in the cabin. Pet hair is cleaned away by the pet owner, not included in cleaning. Pets must not be left loose within the cottage area or behave in a disruptive manner for other guests.

The dog must not be left loose in the cabin without supervision.

Pick up after your animals done their needs!

Pets are always the pet owner's responsibility in all situations.

Insurances

You yourself take care of the protection you consider necessary, such as liability, accident, illness and luggage insurance. A so-called All Risk insurance can be good to have. Most have cancellation protection via your home insurance or bank card, find out what applies to you.

Force majeure and cancellation on our part

Both you and we have the right to withdraw from the rental agreement if the cabin cannot be provided due to natural disaster, acts of war, longer interruptions in water or energy supply, fire or similar events that neither you nor we can predict or influence.

In that case, we are obliged to repay you, with a deduction for the benefit you may have had from the cabin. Compensation is not paid for additional costs. We reserve the right to cancel your stay in the event of a major event I business, serious illness or sale of property. In that case, we are obliged to refund you full refund. Compensation is not paid for additional costs.

Price

It is the price on the website's price information that applies when booking with us. In case of inaccurate price information via booking system or external advertisement site, we reserve the right

to correct the price. When booking via a cottage agency or booking site, their terms and conditions apply.